

No.U-16011/1/2020-P&C
Government of India
Ministry of Consumer Affairs, Food & Public Distribution
Department of Consumer Affairs

Krishi Bhawan, New Delhi
Dated: 22.08.2025

ORDER

In pursuance of sub-section 1 & 2 of Section 5 and sub Section 1 of the Section 19 of the Right to Information Act, 2005 and in supersession of earlier orders issued in this regard, the competent authority has designated following officers of Department of Consumer Affairs as CPIOs and First Appellate Authorities in respect of the subject matters mentioned against their names:

S.No	CPIO	Section/ Desk / Unit	Email	Telephone	First Appellate Authority
1.	Shri TR Sathish Chandran, Director	Vigilance	schandran.73@nic.in	23384390	Shri Bharat Khera IAS, Additional Secretary
2.	Dr. ABS Shalini, Director	Bureau of Indian Standards, Establishment	abs.shalini@gov.in	23381120	
3.	Shri Pramod Kumar Sahoo, Deputy Secretary	National Test House	pk.sahoo@nic.in	23386210	
4.	Shri Aman Jain, Director	Emblems & Names	amanjain.ofb@nic.in	23389327	
5.	Ms. Swwarupa Saraa, Director	Public Grievance	swwarupa.saraa@nic.in	23381767	Sh. I.S. Negi, Sr Economic Advisor
6.	Shri Sunil Kumar Mishra, Deputy Secretary	Consumer Protection Unit, CONFONET, including e-daakhil, Publicity	mishra.sunil@nic.in	23389936	Shri Anupam Mishra, Joint Secretary
7.	Ms. Swwarupa Saraa, Director	Consumer Welfare Fund	swwarupa.saraa@nic.in	23381767	
8.	Shri Ashutosh Agarwal, Director	Legal Metrology	ashutosh.agarwal13@nic.in	23389489	
9.	Dr. ABS Shalini, Director	National Consumer Helpline	abs.shalini@gov.in	23381120	
10.	Ms. Lalramdingpui Renthlei, Director	Price Monitoring Division, & ECR&E	lalram.r@nic.in	23385444	Shri Kamkhenthang Guite, Economic Advisor
11.	Shri TR Sathish Chandran, Joint Director	Cost	schandran.73@nic.in	23384390	

12.	Shri Aman Jain, Director	Parliament & Coordination including RTI Cell and O&M	amanjain.ofb@nic.in	23389327	Shri Shashi Bhushan, Advisor (cost)
13	Shri Pramod Kumar Sahoo, Deputy Secretary	Cooperation Division/Super Bazaar, E-Governance/NIC	pk.sahoo@nic.in	23386210	
14	Dr. Jagdish Prasad Meena	Official Language	jagdish.pmeena@gov.in	23386631	
15	Shri Mrinal Kumar Das, Director	General Administration,	mirnal.159728@gov.in	23381233	
16	Shri Gaya Lal, Under Secretary	Cash	gaya.lal17@gov.in	23073612	Ms. Jenney Kiloung, CCA
17.	Sh. Shailendra Kureel, Deputy Secretary	Budget/IFD	shailendra.kureel@nic.in	23382503	

2. In the absence of a CPIO/Appellate Authority, the concerned Section Officers/Section/Desk in-charges/AD dealing with the subject, shall put up the RTI related matters to the respective link Officer directly for disposal of such matter to ensure their disposal within the statutorily prescribed time-limit and also for submission of quarterly returns. The concerned CPIOs and FAAs will clear the pending RTI applications/appeals immediately on receipt of this order.

3. This issues with the approval of the Competent Authority.



(Aman Jain)

Director to the Govt. of India

Tel. No.23389327

Email: amanjain.ofb@nic.in

To

All CPIOs and Appellate Authorities

Copy for information to:

1. PSO to Secy (CA) / Sr. PPS to AS (CA) / Sr. PPS to Sr. EA/ PPS to JS (AM)/PPS to JS(SKV)/ PPS to EA/ PPS to Advisor (Cost)/PS to CCA.
2. All Officers/Sections in the Deptt of Consumer Affairs > *e-Office KMS*.
3. Director (IR), Deptt of Personnel & Training, North Block, New Delhi.
4. Registrar, Central Information Commission, CIC Bhawan, Baba Gang Nath Marg, Munirka, New Delhi.
5. US (GA) for necessary changes in display board at the Facilitation Counter
6. Director (NIC), Room No. 546B, Krishi Bhawan, for uploading the Order in the website of this department immediately.
7. AD (OL) for Hindi version of the list (to uspc-ca@nic.in).
8. Spare copy folder and Guard file.