

MOST IMMEDIATE

F.No.R-11016/02/2015-P&C
Government of India
Ministry of Consumer Affairs, Food and Public Distribution
(Department of Consumer Affairs)

Krishi Bhawan, New Delhi
Dated 14th November, 2019

Subject: - Monthly Summary for the Cabinet for the month of October, 2019 in respect of Department of Consumer Affairs- regarding.

Please find enclosed as Annexure to this letter, the unclassified portion of the Monthly Summary for the Cabinet for the Month of **October, 2019** in respect of Department of Consumer Affairs for kind information. Hindi version will follow.


(Alok Kumar Verma) 14.11.2019
Director (P&C)
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To

Copy with enclosures, forwarded to through e-mail

1. All Members of Council of Ministers.
2. PIO/Ministry of Information & Broadcasting.
3. Secretary to Vice-President.
4. Cabinet Secretary, Cabinet Secretariat Rashtrapati Bhavan, New Delhi.
5. Secretaries to the Government of India. (As per the list)
6. Chairman, Union Public Service Commission, Dholpur House, New Delhi.
7. Deputy Chairman, NITI Aayog, Yojana Bhavan, New Delhi.
8. Director (NIC) for uploading on the website of the Department.

Ministry of Consumer Affairs, Food and Public Distribution (Department of Consumer Affairs)

The following are the important activities of Department of Consumer Affairs during the month of **October, 2019**.

1. Pulses and Onion Buffer Stock:

1.1 As on 31.10.2019, 15.63 LMT of pulses have been transferred / replenished from Price Support Scheme (PSS) of DACFW to PSF buffer stock. As on 31.10.2019, 20,965 MT of onion has been disposed out of the buffer stock of 57,299 MT onions while the rest is unfit for human consumption/weight loss.

1.2 Two Weekly Review Meetings on management of buffer were held during the month of October, 2019 to monitor the replenishment and disposal from the pulses buffer as well as release of onion from the buffer to States / UTs and agencies for improving availability at reasonable rates.

1.3 A meeting of Committee of Secretaries (CoS) was held under the chairmanship of Cabinet Secretary on 09-10-2019 wherein it was recommended that:-

- a) DoCA, in coordination with DGFT, may ensure that the import of contracted Tur quantity is completed before the designated date of 31.10.2019.
- b) NAFED may take steps to ensure that the mandated buffer stocks of pulses (especially Tur, Masoor and Moong) are built up, either through domestic procurement or through imports.
- c) DoCA, in coordination with DoF&PD and DoPT, other relevant Central Ministries / Departments and State Governments, may take steps to retail Tur dal through various outlets (Safal, Kendriya Bhandar, State Government agencies, PDS Outlets, etc.) in sufficient quantities so that retail prices are moderated.
- d) NAFED may ensure that PSF buffer stocks of previous years are marketed through retail outlets of Central and State agencies including PDS Outlets.
- e) DoCA was asked to continuously monitor the retail prices/availability of pulses and edible oils as well as onion and take necessary steps, as and when required.

2. Essential Commodities Act:

Significant increase in prices of pulses have been registered recently. In view of this, all States and departments concerned of Central Government have been requested to provide views for enabling the States to impose stock limits on pulses. Further, all the States have been requested to hold regular meetings with stakeholders of essential food items at the State and district levels.

3. Bureau of Indian Standards (BIS):

3.1 A meeting was chaired by Hon'ble Minister of CA, F & PD on 03-10-2019 regarding supply of drinking water in Delhi in which the salient features of Indian Standard on Drinking water i.e. IS 10500:2012 were shared with the representatives from Delhi Jal Board (DJB), Ministry of Jal Shakti, Central Ground Water Board, FSSAI, etc.

Further, D.O. letter dated 11-10-2019 from Hon'ble Minister of CA, F & PD to Chief Minister of all States was sent for compliance to Indian Standard IS 10500:2012.

3.2 BIS (Recruitment to Laboratory Technical Posts) Regulations, 2019 has been notified in official gazette on 04-10-2019. Draft BIS (Recruitment to Scientific Cadre) Regulations, 2019 has been approved and vetted by Legislative Department. It will be notified after obtaining necessary approvals.

4. Consumer Protection Act, 2019:

4.1 Department of Consumer Affairs organised a Zonal Conference (North Zone) in association with IIPA to sensitize all the stakeholders about provisions of the new Consumer Protection Act, 2019 on 22-10-2019 in IIPA.

4.2 A proposal for creation of posts of Chief Commissioner/Commissioners of Central Consumer Protection Authority (CCPA) was prepared and sent to PMO and Cabinet Secretariat.

5. Consumer App.

A Consumer App was launched on 01-10-2019 by the Hon'ble Minister. The App is available in both Hindi and English on Android as well as iOS platform. Through the Consumer App, a consumer can register his complaint/grievance and also give suggestions. In the month of October, almost 3020 complaints were received, out of which 2000 complaints have been resolved. The App aims at giving a fair resolution within 60 days.

6. National Cooperative Consumers' Federation of India (NCCF):

Hon'ble Court vide its order dated 12.09.2019 has constituted the Interim Board of NCCF comprising a retired Judge of High Court of Delhi and 2 retired Secretaries to Govt of India. The first meeting of the Interim Board was held on 28.10.2019.

7. The details of Annual rate of Inflation are as follows:

Sr. No.	Indices	Inflation Rate (in %)		
		September, 2019 (Provisional)	August, 2019 (Provisional)	September, 2019(Final)
1	Wholesale Price# Index (Annual)	0.33	1.08	5.22
2	Wholesale Price Index# (Food Articles)	7.47	7.67	-0.21
3	Consumer Price Index (Industrial Workers)	6.98	6.31	5.61
4	Consumer Price Index (Combined)*	3.99	3.28	3.70
5	Consumer Price Index (Consumer Food Price Index)*	5.11	2.99	0.51

*:- series 2012=100 #: New Base year 2011-12=100

8. Price trends for the month of October, 2019 over September, 2019 for all India monthly average retail prices from 111 centres across the country as reported by the respective Civil Supplies Departments of States /UTs are given at **Annexure-I**.

9. The update on other points to be reported to Cabinet Secretariat is at **Annexure II**.

Prices of Essential Commodities – Trend over the past month:

The All India monthly average Retail prices of 22 essential commodities from 111 centers across the country as reported by the respective Civil Supplies Department of State Government / UTs are compiled and average retail prices for the month of October, 2019 over September, 2019 are given below:-

All India monthly Average Retail Prices of Essential Commodities (Rs / Kg)

Sl. No.	Commodity	October, 2019 (latest)	September, 2019 (previous) month)	Difference (In Rs.)
(1)	(2)	(3)	(4)	(5)
1	Rice	33	32	1
2	Wheat	28	27	1
3	Atta	29	28	1
4	Gram Dal	66	66	0
5	Tur Dal	87	86	1
6	Urad Dal	78	75	3
7	Moong Dal	85	83	2
8	Masoor Dal	63	63	0
9	Sugar	39	39	0
10	Milk (Rs / Ltr)	45	44	1
11	Groundnut Oil	134	131	3
12	Mustard Oil	111	110	1
13	Vanaspati	80	80	0
14	Soya oil	93	93	0
15	Sunflower Oil	101	101	0
16	Palm Oil	76	76	0
17	Gur	46	45	1
18	Tea loose	215	214	1
19	Salt Pack	15	15	0
20	Potato	21	19	2
21	Onion	47	38	9
22	Tomato	39	31	8

Source: State Civil Supplies Departments.

Department of Consumer Affairs

1. Important policy matters held up on account of prolonged inter-ministerial consultations:

NIL

2. Compliance of CoS decisions:- **Updated in e-Samiksha portal.**

3. No of cases of 'sanction for prosecution' pending for more than three months:-

NIL

4. Particulars of cases in which there has been a departure from the Transaction of Business Rules or established policy of the Government:-

NIL

5. Status of implementation of e-Governance:

Total No. of files	Total No. of e-files
178	157

6. Status of Public Grievances

No of Public Grievances redressed during the month of October, 2019	No of Public Grievances pending at the end of October, 2019
1700	754

7. Status of Grievances registered on National Consumer Helpline (NCH):

Total dockets registered on National Consumer Helpline (NCH) during the month of October, 2019.	Total dockets closed at the end of October, 2019.
71,066	43,243

8. Minimum Government, Maximum Governance:

Price Monitoring Cell (PMC) of the Department of Consumer Affairs monitors the retail and wholesale prices of 22 essential commodities on daily basis from 111 centers across the country. These prices are reported by State Civil Supplies Departments on daily basis mainly through online portal. These prices are being disseminated through the Department's website immediately. Because of the online price reporting, the time taken for reporting and disseminating is less. As per instructions / guidelines even other routine office work is being shifted on line to reduce delays and for more efficient results.
